

Murray Independent Schools Successmaker Home Access Guide

MISD cannot provide technical support to home users beyond the information provided on this page. District and school technical staff may not troubleshoot issues with home computers.

Access to Successmaker from home requires an adequate Internet connection, minimum computer/tablet specifications, correct versions of, Adobe Flash and an Internet browser. All of these can affect the quality of the user experience.

Please note: The District has a limited number of licenses for SuccessMaker. If you are not able to log in, try again later.

The first time you log in to SuccessMaker from home, it may take some time to load. You may also be prompted to update or add software if your computer does not have it installed (Flash). After the first use, logging in will not take as long.

If there is an issue with your students username/password check with the students' teacher to ensure that you/your student have the correct information.



To access Successmaker on a computer visit:

https://murray4081.smhost.net



To access Successmaker on an iPad, go here for directions:

Video: https://youtu.be/HkqpB5t IXI

Written: <u>iPad App Directions</u>

After installing the iPad app go to the following link in Safari to activate your app. http://tinyurl.com/on4xqaz

See next page for system requirements.

Successmaker Computer System Requirements

What are the minimum requirements for computers?

Successmaker can be used by laptops, workstations and netbooks with a screen resolution of 1024x768 for student courses. You must have Internet Explorer 10 or later, Safari 7 or later, Firefox 38 or later, or Chrome 44 or later to run Successmaker on the computer.

We are currently using **Successmaker version 8**. All of the requirements for home users are listed in this document.

Typically, all problems can be solved by checking the requirements and/or updating Adobe Flash Player on your computer.

- o Download Adobe Flash Player
- Pearson provides this <u>link</u> to check your computer for compatibility with Successmaker.

Successmaker Tablet System Requirements

What are the minimum requirements for tablets?

Successmaker app can be installed and used on iPads only with the following requirements:

- iOS 8 or Later
- iPad 3 or greater (iPad 1 and 2 not supported) with 9.7 inch screen

What if I don't have a tablet meeting these specifications?

If you have another tablet or an older iPad, the Successmaker Reading course <u>only</u> *may* work in the browser if you go to our Successmaker website: https://murray4081.smhost.net. However, your tablet must have a minimum of 1 GB of RAM to run, and still may have difficulty running the course.